In the Matter Of:

Public Workshop

REPORTER'S TRANSCRIPT OF PROCEEDINGS

September 12, 2019

Job Number: 570820

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            NEVADA BOARD OF EXAMINERS FOR SOCIAL WORK
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                          PUBLIC WORKSHOP
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     In re:
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     PROPOSED REGULATION CHANGES -)
     LCB FILE #R055-19
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               REPORTER'S TRANSCRIPT OF PROCEEDINGS
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                         LAS VEGAS, NEVADA
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                   THURSDAY, SEPTEMBER 12, 2019
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     Reported By Kele R. Smith, NV CCR No. 672, CA CSR No.
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     13405
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                        Job No. 570820
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1	Page 2 PUBLIC WORKSHOP,
2	taken at 5830 West Flamingo Road, Las Vegas, Nevada, on
3	Thursday, September 12, 2019, at 9:19 a.m., before Kele
4	R. Smith, Certified Court Reporter, in and for the State
5	of Nevada.
6	
7	APPEARANCES:
8	For the Board:
9	MONIQUE HARRIS, LCSW, Vice President
10	STEFAINE MAPLETHROPE, LCSW
11	KAREN OPPENLANDER, Executive Director
12	Public Attendees:
13	ELSIE CARRERA, MSW
14	RHIANNON FOREMAN, LSW, Division of Welfare
15	LUKE HATCH, LCSW
16	VANIQUA JONES, LSW, CCSD
17	SAMANTHA MARTINES, Student
18	DEBORAH ROMES, LCSW
19	VENA WILSON, LCSW
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		Page 3
	1	LAS VEGAS, NEVADA; THURSDAY, SEPTEMBER 12, 2019
	2	9:19 A.M.
09:19:06	3	-000-
09:19:06	4	MS. HARRIS: Okay. So we're going to call
09:19:07	5	the meeting to order at 9:20 a.m. Can we start with
09:19:17	6	roll call? Do you mind?
09:19:19	7	MS. FOREMAN: Rhiannon Foreman, Licensed
09:19:21	8	Social Worker.
09:19:22	9	MS. WILSON: Vena Wilson, licensed clinical
09:19:24	10	social worker within private practice.
09:19:32	11	MS. OPPENLANDER: This is our court
09:19:34	12	reporter, which is a piece of the process that we have
09:19:36	13	to have this on record. I'm Karen Oppenlander. I'm the
09:19:41	14	executive director for the Board of Examiners For Social
09:19:45	15	Workers, and I'm day-tripping out of Reno, Nevada for
09:19:49	16	this meeting.
09:19:49	17	MS. HARRIS: Monique Harris, vice president
09:19:51	18	of the board.
09:19:53	19	MS. MARTINES: Samantha Martines. I'm a
09:19:55	20	graduate student with UNR.
09:19:58	21	MS. JONES: Vaniqua Jones. I'm a licensed
09:20:04	22	social worker with CCSD.
09:20:06	23	MS. ROMES: Deborah Romes, LCSW in private
09:20:11	24	practice.
09:20:11	25	MS. MAPLETHORPE: Stefaine Maplethorpe,

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09:20:12	1	Page 4 Licensed Clinical Social Worker, Board member.
09:20:15	2	MS. CARRERA: Elsie Carrera recent graduate
09:20:19	3	of the University of Nevada Corporate Extension.
09:20:22	4	MS. HARRIS: Thank you all for coming today
09:20:24	5	and sharing with us. We're interested in you partaking.
09:20:28	6	Are there any public comments? No comments,
09:20:36	7	so we're going to pass it over to Karen.
09:20:43	8	MS. OPPENLANDER: Thank you. I'm going to
09:20:45	9	take you through a summary of Section 3 on this agenda,
09:20:50	10	so I'm going to introduce you to the open workshop where
09:20:56	11	our bent is to listen to you about your public comments,
09:20:59	12	but I want to familiarize folks with what they're about.
09:21:03	13	So if you downloaded them ahead of time and
09:21:06	14	you've already been through them and you already know
09:21:07	15	what you want to talk to us about, that's great. But
09:21:11	16	some people come here in part to understand what
09:21:14	17	occurred. So before I get into the section in 3 about
09:21:21	18	the public comments, it was preceded by a Board retreat,
09:21:27	19	and the Board had a retreat on July 30th and 31st. All
09:21:32	20	four Board members were in attendance. There were on
09:21:37	21	one day 12 people and the next day 13 people. There
09:21:40	22	were students and a master's concentration practicum
09:21:47	23	person there. There was the head of the University of
09:21:51	24	Nevada Reno School of Social Work. One of the I
09:22:02	25	believe Dr. Bergquist from UNLV. There was public

09:22:08	1	Page 5 participation significant public participation in the
09:22:16	2	process, and two staff members, myself and the deputy
09:22:20	3	director. So it was a well-attended and
09:22:25	4	well-thought-through experience.
09:22:26	5	The Board got to review its strategic plan
09:22:30	6	and see where it stands in its own planning process and
09:22:34	7	how that fits in with things that are happening in the
09:22:37	8	state that happen to the Board. So one of the things
09:22:40	9	that's happening to the Board is recommendation coming
09:22:44	10	from the executive branch of government to subsume the
09:22:49	11	Board by January '22 underneath Business and Industry as
09:22:58	12	a guiding umbrella organization. I don't know if that's
09:23:01	13	going to happen or not. If that happens, it will be
09:23:06	14	legislated in the next session, and the Governor is
09:23:09	15	favorable, as well as the Attorney General. The Board
09:23:12	16	got to hear about that. So these are unknowns.
09:23:15	17	So when you're a board and you're trying to
09:23:17	18	strategically plan for the future and you're trying to
09:23:20	19	rewrite Nevada Administrative Code, you kind of want to
09:23:24	20	know what's coming down the pike, if anything that's
09:23:27	21	coming down the pike. Once again, we have no idea if
09:23:31	22	those legislative changes will occur. They've been
09:23:37	23	suggested.
09:23:38	24	Another area of interest to the Board was
09:23:39	25	SCR 6, Senate Concurrent Resolution Bill 6. That's a

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09:23:44	1	Page 6 bill that's looked at by the legislative branch of
09:23:48	2	government. The sunset committee that works during the
09:23:51	3	interim between sessions, because we're in legislative
09:23:55	4	sessions every other year, the sunset committee will be
09:23:58	5	looking at the SCR 6 legislative SCR Senate
09:24:05	6	Concurrent Bill 6. That has about 12 "whereases" in it.
09:24:10	7	All of which were being examined very closely.
09:24:15	8	So these types of things legislatively can
09:24:19	9	change how we operate. Legislative changes that happen
09:24:23	10	that way are usually handled through NRS. That's the
09:24:26	11	Nevada Revised Statute. So as licensees, you're subject
09:24:31	12	to the state law, should you become a licensee. For
09:24:35	13	those of you who are working towards becoming a licensee
09:24:39	14	or already licensed, you fall under 641B. 641B is in
09:24:46	15	two parts. It's the Nevada Revised Statute, which is
09:24:49	16	legislated in sessions, or the Nevada Administrative
09:24:54	17	Code. And simply put, the Administrative Code means the
09:24:58	18	lawmakers make the law and we have to administer the
09:25:02	19	law, so we have to figure out the code of how we're
09:25:06	20	going to administrate the law.
09:25:09	21	There's been NACs in place since 1987, 1988,
09:25:16	22	when we first started. They get revised iteratively.
09:25:21	23	That's what we're about today.
09:25:23	24	So in the very first thing there and I'm
09:25:25	25	going to summarize briefly in Section 3 under General

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09:25:31	1	Page 7 Provisions so I should first say that if you've got a
09:25:37	2	copy of the NACs, they're there in five parts.
09:25:41	3	Part 1 is general provisions.
09:25:43	4	Part 2 is Licensing and Supervision.
09:25:46	5	Part 3 is Postgraduate Internships.
09:25:49	6	Part 4 is Continuing Education.
09:25:50	7	And Part 5 is Standards of Practice.
09:25:52	8	Those five parts are how you see the NACs
09:25:58	9	broken out. There's been a change recommended under i
09:26:02	10	on your agenda, which is changing the definition of LASW
09:26:07	11	and LSW, which is essentially, if you're going to
09:26:09	12	crosswalk this, on 641B.41 and 641B.44, and that would
09:26:18	13	be on Page 6 of your handout. I'm not going to talk
09:26:21	14	about these right now. I'm just trying to get you in
09:26:25	15	the frame of mind where you can crosswalk it for when we
09:26:28	16	talk through this you know where everything is.
09:26:32	17	The second item under is little ii under
09:26:38	18	Licensing and Supervision is the length of time an
09:26:41	19	application for licensure will stay open. That's on
09:26:44	20	Page 10, and it crosswalks over to 641B.090, and it has
09:26:53	21	to do with initial exam approval for your application
09:27:00	22	for licensure. Goes from when you get your initial exam
09:27:04	23	approval plus nine months. The other part of it is if
09:27:08	24	you have an endorsement application, that when we
09:27:13	25	receive the complete application, then it's open for six
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09:27:16	1	months.
09:27:18	2	Under number Licensing and Supervision
09:27:23	3	iii, No. 3, removing the option for MSW graduates to
09:27:27	4	take the bachelor's exam. We're doing this in
09:27:35	5	compliance with our examination body that's the
09:27:39	6	Association of Social Worker Boards, and they're in
09:27:42	7	charge of examinations for North America in both the
09:27:47	8	United States and Canada, and they are no longer going
09:27:49	9	to support somebody at a master's level taking a
09:27:53	10	bachelor's exam. So we are changing our NACs to match
09:27:58	11	the examination board's requirements.
09:28:01	12	Under iv under Licensing and Supervision,
09:28:17	13	we're reducing I'm sorry changing the time frames
09:28:19	14	when a failed exam may be retaken. Right now you can
09:28:23	15	fail the first time and take one 90 days later, and if
09:28:26	16	you fail again, you have to wait six months. Something
09:28:30	17	like that. We're changing it so you can take an exam
09:28:34	18	every 90 days.
09:28:37	19	MS. WILSON: Good.
09:28:39	20	MS. OPPENLANDER: Or we're recommending the
09:28:41	21	change, I should say.
09:28:44	22	The next one down is No. 5 under Licensing
09:28:49	23	and Supervision, reducing the period for restoration of
09:28:53	24	an expired license from three to two years. This is
09:28:56	25	less expensive for people. It's one of the main

		Page 9
09:29:00	1	reasons, so it's a good deal all the way around, and so
09:29:02	2	the Board looked at it and said, Yeah, that's fine.
09:29:03	3	Simply put, that's why that recommendation is coming to
09:29:06	4	you.
09:29:08	5	Under Licensing and Supervision No. 6,
09:29:16	6	that's crosswalking over to Page 14 under 641B.112.
09:29:29	7	Before you can go after a Provisional B license, you
09:29:32	8	have to be 30 units into your MSW.
09:29:36	9	Under 7 under Licensing and Supervision, the
09:29:41	10	length of time for exam and expiration for a Provisional
09:29:45	11	A license, that was a typo that said nine months and it
09:29:52	12	wasn't supposed to. It was supposed to say 90 days.
09:29:56	13	We're doing housekeeping there.
09:29:58	14	No. 8, a lot of people that are coming to
09:30:05	15	this meeting are interested in increasing of the item
09:30:10	16	of increasing fees, which in your packet is on Page 15
09:30:16	17	but also in your handout on the flip side of there's
09:30:24	18	a page attached to your agenda. So that page on one
09:30:28	19	side shows this process that we're going through.
09:30:31	20	So this is like a flowchart of the process
09:30:35	21	we're in right now. We're about here in the process.
09:30:43	22	This is an administrative rulemaking guide. Tells us
09:30:47	23	what the process is when we're going to make NAC
09:30:50	24	changes. So we're about here in this flowchart. The
09:30:53	25	flip side are the fee changes so that I can answer

		Page 10
09:30:57	1	questions, so that the Board members can answer
09:30:59	2	questions about that.
09:31:06	3	No. 9, that crosswalks over to Page 16.
09:31:12	4	We're now in the new section on Postgraduate
09:31:16	5	Internships, and under No. 10 we're removing the term
09:31:21	6	"substantially equivalent language," and shorthand is if
09:31:26	7	you're coming, let's say, from Utah and you've already
09:31:30	8	done 1,000 hours and you're coming to Nevada and need to
09:31:35	9	have 3,000 hours for your internship, those 1,000 hours
09:31:39	10	in Utah just count. We're not going to go and figure
09:31:42	11	out what you did or try to examine real quick. We're
09:31:47	12	not going to dig into the weeds. We're just going to
09:31:48	13	take that 1,000 hours straight and trust that Utah did a
09:31:49	14	really good job with you before you crossed state lines.
09:31:51	15	It's just simplifying the process for everybody. We
09:31:56	16	used to dig in and look at everybody. We don't what to
09:32:00	17	do that anymore.
09:32:02	18	Under No. 11, increasing the number of
09:32:09	19	interns a supervisor can have. How many people here
09:32:13	20	qualify as a supervisor? For those of us that are
09:32:17	21	supervisors, we can move from three to four. By the
09:32:20	22	way, I qualify as one. I wouldn't be a supervisor and
09:32:24	23	the executive director in a million years, but were I to
09:32:28	24	change what I'm doing, we could take four interns.
09:32:33	25	Are you a social worker?

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09:32:35	1	Page 11 MR. HATCH: Yes. Sorry. I'm so late.
09:32:41	2	MS. OPPENLANDER: You're fine. We're going
09:32:47	3	over what we're going to go over.
09:32:52	4	MR. HATCH: Thank you so much.
09:33:06	5	MS. OPPENLANDER: I should have given you
09:33:07	6	this. Can you sign in for me? Thank you so much.
09:33:29	7	Under 12 on the summary of this agenda,
09:33:32	8	reducing frequency or postgraduate internship progress
09:33:37	9	reports from quarterly to every six months. That says
09:33:41	10	it all right there. There are, I think, six states in
09:33:47	11	the country that have no quarterly reports. There are
09:33:51	12	seven states I might have the numbers wrong or it's
09:33:54	13	something like this seven states that have quarterly
09:33:58	14	and the rest have one or two. We're choosing to go from
09:34:02	15	four to two.
09:34:04	16	Unfortunately I should have said that
09:34:07	17	when I'm qualifying when you stand up and start
09:34:10	18	talking for the court reporter and for public meetings
09:34:14	19	in Nevada, you stand up and you say something like
09:34:17	20	"Karen Oppenlander for the record."
09:34:19	21	The other thing I could tell you, I'm also a
09:34:21	22	licensee. I was an LSW first in 1990. Okay. I'm old.
09:34:27	23	I get that. And in '94 I became an LISW. I'm a
09:34:35	24	community worker and an organizer developer kind as
09:34:40	25	opposed to a clinician. I like to work with

09:34:43	1	Page 12 communities, not with individuals and families.
09:34:47	2	Although I'm really glad y'all do that. It's just not
09:34:51	3	my thing.
09:34:53	4	Under Continuing Education, No. 13,
09:34:57	5	specifying that a retired licensee must still complete a
09:35:02	6	suicide prevention CEU. We had to spell that out
09:35:06	7	because there was some confusion. Our retirees or
09:35:09	8	anybody at 65 or older who is no longer practicing can
09:35:13	9	still be licensed and not have to take CEUs anymore for
09:35:18	10	us, but we can't write out the suicide prevention CEUs
09:35:26	11	because it's state required. It's not Board required.
09:35:29	12	So we had to leave those in there. We had to spell that
09:35:32	13	out. It's more of a housekeeping.
09:35:34	14	Last on the agenda is No. 14, adding
09:35:37	15	information regarding what is considered unprofessional
09:35:42	16	conduct, and that crosswalks over in your other packet
09:35:45	17	to Page 34, and it's 641B.220, Paragraph 2.
09:35:50	18	So the rest of the markups in the middle of
09:35:52	19	your packet, when you're going through them, these are
09:35:56	20	the major summary items. There's a lot of little marks
09:36:00	21	here and there that are simply housekeeping, like where
09:36:04	22	the word "change" should have been the word "charge" or
09:36:07	23	the word "charge" should have been the word "change."
09:36:11	24	Those kind of things. We're not taking those up for
09:36:13	25	comment today unless you need to talk about them.

09:36:15	1	Page 13 With that, I'm done with the summary. We
09:36:20	2	consider these to be community conversations and that
09:36:22	3	you are here to comment and we're here to hear what you
09:36:29	4	have to say. If you have questions, you have two Board
09:36:31	5	members here that can answer them as well as myself.
09:36:38	6	Thank you for coming today.
09:36:42	7	MS. HARRIS: Thank you.
09:36:44	8	MS. OPPENLANDER: I'll give it back to
09:36:46	9	Monique.
09:36:46	10	MS. HARRIS: Any questions? Comments?
09:36:48	11	MS. CARRERA: Yes.
09:36:51	12	MS. OPPENLANDER: First, for the court
09:36:55	13	reporter, your name and loud for the record so she can
09:36:57	14	type it in.
09:36:59	15	MS. CARRERA: Elsie Carrera. When will
09:37:02	16	these fees go into effect, the updated fees?
09:37:06	17	MS. MAPLETHORPE: The updated fees it's a
09:37:11	18	process that we have to go through, and there isn't a
09:37:15	19	necessary date and time in which it will take effect.
09:37:20	20	It's a process that we have to go through where we do
09:37:24	21	open forums, and, Karen, correct me if I'm wrong, what
09:37:28	22	that process looks like and the timeline for it.
09:37:32	23	MS. OPPENLANDER: So if you flip this sheet
09:37:34	24	over Oppenlander, for the record. If you flip this
09:37:40	25	sheet over to the back, there's a logic model on what we

		Page 14
09:37:45	1	go through for the State of Nevada has an
09:37:47	2	administrative rulemaking guide that we follow. We've
09:37:52	3	been going through process on this since January, and
09:37:58	4	we've been soliciting and collecting comments since
09:38:02	5	January, so we have quite a bit of information on what
09:38:05	6	people have to say about fee ceilings and fees and so
09:38:09	7	forth and so on. But having said that, once the fee
09:38:13	8	ceilings get signed into law and the Board determines
09:38:17	9	what fee they want to actually increase, then we have to
09:38:21	10	go out publicly, and that's about a six-to-nine-month
09:38:26	11	process.
09:38:26	12	So we're here in the process and we're
09:38:28	13	moving on down. For example, tomorrow morning in Reno
09:38:31	14	I'll be or Sparks, Nevada, I'll be at the Governor's
09:38:38	15	Behavioral Committee on something something
09:38:40	16	talking about this because in addition to the State's
09:38:43	17	process, our Board also has to meet other requirements
09:38:47	18	for AB457. So we have additional meetings that we have
09:38:52	19	to talk to people about anything that we propose to do.
09:38:56	20	In this process, all these comments come back to the
09:39:00	21	Board meetings, and the Board members consider all the
09:39:05	22	comments and look at everything again. So what you're
09:39:08	23	seeing is in process and could change.
09:39:12	24	Ultimately, what will happen farther down
09:39:15	25	the process is we'll have a final public hearing to hear
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09:39:20	1	Page 15 final comments, and that will go back and we'll take
09:39:22	2	those forward ultimately. This is the stage
09:39:26	3	everything's at right now.
09:39:28	4	MS. MAPLETHORPE: Maplethorpe, for the
09:39:30	5	record. So it's a rough, rough, rough draft. We're
09:39:32	6	opening it to the public. You guys, you're the social
09:39:36	7	workers, so we're hearing from you and want that
09:39:38	8	feedback. Not any time soon.
09:39:43	9	MS. HARRIS: Monique Harris for the record.
09:39:45	10	I wanted to highlight that these are our fee ceilings,
09:39:49	11	so the term "ceilings" doesn't mean that this is what
09:39:52	12	the changes are going to be. That just means the State
09:39:55	13	will give us permission that for the next umpteen years,
09:40:02	14	this is as high as we can possibly go. We're not
09:40:06	15	talking or even thinking about increasing fees to this
09:40:10	16	number here. It will be incremental changes. Does that
09:40:16	17	clarify anything?
09:40:16	18	Okay. So just as we move forward, I want to
09:40:18	19	make sure that I pointed out those nuances that that
09:40:22	20	isn't the fee we're talking about increasing it to as
09:40:25	21	soon as we come out the gate. That is the changes
09:40:29	22	within the NACs
09:40:36	23	MS. OPPENLANDER: We're doing NAC.
09:40:38	24	MS. HARRIS: before we can even consider
09:40:40	25	increasing anything.

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09:40:41	1	Page 16 MS. OPPENLANDER: Those are the NRSs.
09:40:45	2	Sorry.
09:40:45	3	MS. MAPLETHORPE: Maplethorpe, for the
09:40:47	4	record. So we don't have to keep continuing to go back,
09:40:52	5	it's a ceiling and that's as far as we can as the
09:40:55	6	Board can go, and Board members change. We volunteer.
09:40:58	7	And so but this is the ceiling. So that is really, you
09:41:04	8	know, very it's open and reasonable.
09:41:09	9	MS. OPPENLANDER: While we're answering your
09:41:12	10	question, before we go on to a different question or
09:41:15	11	maybe a different topic this is Oppenlander, for the
09:41:20	12	record I'm wondering since fees got on the table
09:41:24	13	first off and I don't know what your preference was
09:41:27	14	going to be in running the meeting, whether we were
09:41:29	15	going to popcorn it like that, which is fine, or if
09:41:33	16	we're going to go straight down 1, 2, 3, 4, 5, 6, 7, 8,
09:41:39	17	like that. I don't know what the preference is. We can
09:41:41	18	take them in order or not take them in order. If we're
09:41:44	19	going to take them out of order, then I probably ought
09:41:48	20	to explain this form right now. So I'd like for you to
09:41:53	21	tell me how to proceed.
09:41:56	22	MS. HARRIS: I think we should talk about
09:41:58	23	the pricing issues. We can go down, and if there's a
09:42:02	24	comment, we can make a comment and scratch it off. If
09:42:06	25	we can answer or allow her to speak and go back into the

09:42:10	1	Page 17 sequence of the agenda and then you can clarify that
09:42:13	2	once we get to that part.
09:42:15	3	MS. OPPENLANDER: Okay.
09:42:17	4	MS. FOREMAN: Rhiannon Foreman. I was
09:42:20	5	actually looking at this and based on my understanding,
09:42:21	6	the last time this was written the last time fee
09:42:26	7	ceilings were changed were 1995. That sounds like a
09:42:29	8	long time. Of course I wouldn't want to pay more fees,
09:42:32	9	but considering, I think it's long overdue. Also for
09:42:36	10	the last fee changes, the last occurred in 2015.
09:42:40	11	MS. HARRIS: I don't mean to be rude, but if
09:42:43	12	we're going to go in sequence I don't want to this to
09:42:47	13	snowball. Can we hold your comment until we get back to
09:42:51	14	that place? I just want to make sure we touch bases on
09:42:54	15	all the agenda items, but I like where you're going.
09:42:58	16	When we talk about the definitions, are
09:43:01	17	there any comments in regards to that? The definition
09:43:04	18	changes of LASW and LSW? No? I'm going to take that as
09:43:13	19	a no.
09:43:14	20	How about the Licensing and Supervision, the
09:43:17	21	length of time an application stays open? Is there any
09:43:21	22	questions or comments in regard to that? You guys are a
09:43:27	23	quiet bunch today.
09:43:29	24	How about removing options for MSW graduates
09:43:33	25	to take the bachelor's exam? Are there any questions?

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09:43:36	1	Page 18 Do you guys need us to clarify any of that? No?
09:43:40	2	Changing time frames for when a failed exam
09:43:44	3	may be taken?
09:43:46	4	MS. WILSON: Vena Wilson, for the record. I
09:43:48	5	just want to acknowledge that I can appreciate this new
09:43:52	6	position or new direction. I've found in my limited
09:43:55	7	experience of being a clinical supervisor that the
09:43:59	8	longer an intern after they failed a test, the longer
09:44:03	9	they have to wait to retake the test, the more anxiety
09:44:06	10	it builds and the likelihood of them avoiding it longer.
09:44:10	11	So I think with interns having the availability of
09:44:13	12	retesting every 90 days, that will keep the momentum
09:44:17	13	going for studying and increasing the likelihood of them
09:44:21	14	passing the test the next time they take it.
09:44:26	15	MS. HARRIS: Thank you.
09:44:27	16	MS. MAPLETHORPE: Thank you.
09:44:29	17	MS. HARRIS: Then we move to reducing
09:44:31	18	periods for restoration of expired license from three
09:44:34	19	years to two years. There is no comment.
09:44:39	20	Stipulating education requirements for
09:44:43	21	Provisional B license?
09:44:50	22	Length of time for exam and expiration for a
09:44:54	23	Provisional A license? Okay.
09:45:00	24	How about increasing fees for applications,
09:45:04	25	initial licensing endorsements and renewals, and
	1	

09:45:08	1	Page 19 postgraduate internships? This is the hot topic. I'm
09:45:12	2	going to give Karen the floor so that she can explain
09:45:18	3	the documents attached to your packets.
09:45:25	4	MS. OPPENLANDER: If you want to crosswalk
09:45:27	5	to the big packet, for fees, it's on Page 15. And it
09:45:50	6	looks like this where it's blue- and redlined. The
09:45:55	7	compatible document that we created for you today to try
09:45:58	8	to understand what we went through to get here as you
09:46:03	9	were calling out, Rhiannon, was this document.
09:46:08	10	So this column here on Page 15 matches the
09:46:13	11	light blue column here. These are the recommendations
09:46:17	12	for fee increases in the light blue column, so they
09:46:21	13	should be corresponding like that. Now, how did the
09:46:27	14	Board get here? This is the most interesting part. So
09:46:31	15	as was discussed already this morning, this column right
09:46:36	16	here where there's a it goes 1987 it's in the
09:46:40	17	middle 1993, 1995, 2019. We haven't had fee ceiling
09:46:46	18	increases since, as you said, 1995. So what the
09:46:52	19	legislators do is they give us room to move, and what
09:46:56	20	the Board historically has done is iteratively make
09:47:01	21	small fee increases within that capped amount. They're
09:47:06	22	given an amount that they can make incremental changes
09:47:09	23	in. Our Board has always made very low incremental
09:47:14	24	changes.
09:47:15	25	Historically, this is an interesting

09:47:18	1	Page 20 document to show the history of the Board. What was
09:47:20	2	interesting going through the legislative process was
09:47:23	3	that people thought when we were trying to increase fee
09:47:29	4	ceilings that the Board was going to go to the fee
09:47:31	5	ceiling as to the amount. Gosh. That caused all kinds
09:47:35	6	of heart pitter-patter, and so all of us everybody on
09:47:39	7	the Board and anybody that worked for the Board was
09:47:43	8	constantly responding to this fear that the Board was
09:47:48	9	going to jump to this large number here.
09:47:51	10	That's not what this is about. This number
09:47:54	11	is so that they don't have to go back to the legislators
09:47:58	12	again and go through that whole process. That process
09:48:00	13	in and of itself is a real time taker-upper. We don't
09:48:05	14	have many staff on board, and we don't have time to
09:48:08	15	spend all our time in the legislation walking from
09:48:10	16	legislator to legislator telling them why we need to
09:48:14	17	change our caps. We went for a big number so that over
09:48:18	18	the next 12 years or so we could move up to this number
09:48:22	19	ultimately if we have to. We may never have to. I
09:48:22	20	don't know.
09:48:29	21	The rest of the story is the part that
09:48:31	22	interests me the most. We had some students how many
09:48:36	23	people here are representing UNR folks at some level or
09:48:40	24	another? The three of us. So we had some students
09:48:44	25	during the legislature who really looked at the Board

		Page 21
09:48:47	1	Minutes over the year and looked at our finances and
09:48:51	2	looked at what our situation was, and we were on
09:48:54	3	we've been nearly insolvent. We were proclaimed
09:49:00	4	bankrupt by several. And what had happened over the
09:49:05	5	years, me going back through the numbers because when I
09:49:08	6	came on as the executive director 17 months ago, the
09:49:13	7	very first thing somebody told me is we're going to need
09:49:16	8	fee increases. I'm a licensee. I was, "Oh, really?
09:49:21	9	Huh." I'm a skeptical person and I didn't buy that. I
09:49:25	10	have a lot of experience, and I came out of retirement
09:49:29	11	to figure out what was going on with the Board. I was
09:49:31	12	looking at the numbers and I wasn't real excited, and I
09:49:33	13	realized we were never making ends meet 20 years ago.
09:49:38	14	We had a backlog of cases, disciplinary cases, 20 years
09:49:41	15	ago.
09:49:42	16	Our first executive director, when she
09:49:44	17	retired, handed off a backlog to the second executive
09:49:47	18	director. Not just going to say there were three.
09:49:49	19	There were more. There were three, me being the third.
09:49:53	20	The first one handed off a backlog of disciplinary
09:49:57	21	cases, and the gal that came in next couldn't catch up,
09:50:02	22	and then I took it over. I've got backlogged cases to
09:50:06	23	2009. That is not okay. So that's an example of where
09:50:10	24	we're not making ends meet and haven't been making ends
09:50:16	25	meet.

		Page 22
09:50:17	1	The fee structure was never correct, at
09:50:19	2	least for 20 years. I come in with my nonprofit
09:50:23	3	business background and I said, "Let's look at this
09:50:26	4	differently." We've been working on that this last
09:50:29	5	17 months so that we could go into session in January
09:50:33	6	and talk about getting our caps raised, and then we
09:50:37	7	needed to get the fee ceilings raised. We looked over
09:50:41	8	budget. What would it take us to meet our unfunded
09:50:44	9	mandates? One of our unfunded mandates is we're
09:50:46	10	supposed to have a low caseload, not a high one.
09:50:49	11	Another one is we're supposed to have reserves in the
09:50:51	12	bank. We have zero reserves in the bank today. We
09:50:54	13	don't have any money for an emergency. Anything. There
09:50:59	14	we sit.
09:51:00	15	According to one branch of government, we're
09:51:03	16	supposed to have five to six months. According to
09:51:06	17	another branch of government, we're supposed to have 8
09:51:08	18	to 12 months of reserves. That's not okay. And that's
09:51:13	19	mandated. You've heard of unfunded mandated somewhere
09:51:18	20	in your work life or your student life. That's where we
09:51:22	21	live. Simply stated, if you're working on a computer in
09:51:25	22	the state of Nevada on December 31st, it must be Windows
09:51:30	23	10-compatible. We have no money to buy computers. That
09:51:33	24	kind of you stuff. On it goes.
09:51:35	25	We were mandated to go online with our

		Page 23
09:51:38	1	renewals and applications. We put our renewals online
09:51:42	2	and spent ourselves down to zero. So we tested it in
09:51:46	3	January and went online with renewals in February. Very
09:51:50	4	successful. We wish for y'all that are coming in that
09:51:53	5	we had online applications. We don't because we can't
09:51:57	6	afford the software module.
09:52:00	7	We have to we're mandated to do that. I
09:52:04	8	started figuring out how much money it would take to
09:52:04	9	hire an investigator, how much money it would take to
09:52:09	10	pay the attorney fees to settle the cases that we have
09:52:11	11	against social workers who may or may not be practicing
09:52:14	12	appropriately according to 641B and so forth, how much
09:52:19	13	money it would take to get the online software, how much
09:52:23	14	money it would take to get the reserves and all those
09:52:23	15	things we must do.
09:52:26	16	If we did a 10 percent budget increase, we
09:52:29	17	wouldn't get there. If we did a 50 percent budget
09:52:34	18	increase, I could get there by late '21. If we did a 25
09:52:39	19	percent budget increase, we could get there by '23.
09:52:43	20	I know that the legislators wanted us to do
09:52:47	21	this back in 2015 when they told us we had to. I'm
09:52:50	22	willing because I've got the strength of will and I
09:52:54	23	believe we're going in the right and positive direction,
09:52:57	24	I'm willing to stand up to any legislator that wants to
09:53:01	25	call us down right now and say that we have a plan in

		Page 24
09:53:04	1	place to hit our unfunded mandates by 2023 if we make a
09:53:10	2	25 percent increase.
09:53:12	3	But even so, I didn't come up with that
09:53:14	4	number myself. Who came up with it were the students
09:53:18	5	from UNR in the policy class. They banded together and
09:53:22	6	they started going to the session and started
09:53:24	7	testifying, and every time we'd show up for anything,
09:53:27	8	they'd be there with us hand in hand. They'd be
09:53:31	9	marching into Senator Woodhouse's office saying we want
09:53:35	10	to change it and we want it written into the NRS that
09:53:38	11	the Board can only do a 25 percent increase every year.
09:53:42	12	And I went back to some Board members and
09:53:45	13	said "They want us to do a 25 percent increase every
09:53:48	14	year." We wouldn't do a 25 percent increase for like
09:53:51	15	maybe every five years, but whatever. So I thought it
09:53:53	16	was interesting. But I liked their number because we
09:53:57	17	plugged in the 25 percent, and that's how I figured out
09:54:01	18	we could hit the unfunded mandates by '23. I used their
09:54:05	19	number.
09:54:06	20	Then the conversation went back and forth
09:54:07	21	should it be \$25 or 25 percent? There was a lot of
09:54:11	22	haggling in the Board meeting about that, and I'll just
09:54:15	23	shorthand it: From my doorway is there's a lot of
09:54:19	24	caring expressed. It was several hours on the taped
09:54:23	25	thing I'm trying to transcribe about what it's like to
	1	

09:54:27	1	Page 25 graduate right now when you're coming with debt load,
09:54:32	2	and I remember my debt load, and it just about broke me.
09:54:36	3	And I understand back then it was nothing compared to
09:54:39	4	what it is today. And you're coming into a field of
09:54:44	5	social work where we're lower paid than nurses and
09:54:48	6	teachers and you're typically a woman and so you're
09:54:53	7	lower paid than men, generally speaking, in the social
09:54:57	8	work profession, and if you're a woman of color, you're
09:55:01	9	paid even less. I'm sorry. It's just wrong. And our
09:55:04	10	Board members and our public that were at this Board
09:55:07	11	retreat care so much.
09:55:09	12	So in this trying to keep the Board viable
09:55:12	13	and make ends meet and trying to pay attention to
09:55:17	14	where what it would do to people, they said "Okay.
09:55:20	15	Let's do 25 percent instead of \$25." We are at 40 right
09:55:26	16	now for an application. So if you're a new applicant
09:55:27	17	coming in, if you get a 25 percent increase, it would go
09:55:30	18	up to \$50. If you get a \$25 increase, it would go to
09:55:34	19	65. So the Board said, "We don't want to hit the new
09:55:38	20	graduates that way."
09:55:39	21	The other thing that was stated was that if
09:55:44	22	we were going to do the 25 percent, then it would affect
09:55:51	23	the LCSWs more heavily than it would affect the LSWs.
09:55:57	24	They preferred that because an LSW is coming in at a
09:56:03	25	lower rate of pay, generally speaking, than an LCSW and

09:56:09	1	Page 26 LISW. There's consciousness in the decision the Board
09:56:15	2	made, and the public comments that were made during the
09:56:15	3	Board retreat led the Board to make this recommendation.
09:56:17	4	So this was intentional and thought through in every
09:56:20	5	single way, but it came initially through a group of
09:56:23	6	students at UNR who were in a policy class. Most of
09:56:26	7	them were in a FUZE club, if I remember correctly, and
09:56:34	8	another club. Another policy club at UNR. That's how
09:56:37	9	it was generated.
09:56:39	10	So that's the background in the fee
09:56:43	11	increases. If they weren't necessary, nobody would be
09:56:49	12	talking about them today because none of us had the time
09:56:52	13	to go through this process just for the heck of it.
09:56:58	14	With that, I ask the Board members to
09:57:02	15	perhaps express themselves because you were these
09:57:05	16	were your decisions, not mine. I was feeding the
09:57:09	17	information to the group, but these are not my decisions
09:57:12	18	to make. I work for the Board. Thank you.
09:57:18	19	MS. HARRIS: Do you have any comment?
09:57:20	20	MS. MAPLETHORPE: Maplethorpe for the
09:57:23	21	record. It's very interesting that we call it a
09:57:26	22	retreat, these meetings, because they are not. They are
09:57:30	23	long and they are very you know, just very specific
09:57:35	24	and strategic and we take everything and we're social
09:57:39	25	workers. We're in the field. We supervise. We

09:57:43	1	Page 27 represent the south. And, you know, it was just lovely
09:57:49	2	to get all of that comment and just to really put time
09:57:54	3	and effort into this. There's only five people on the
09:57:58	4	Board and we only have four right now. We have four
09:58:02	5	Board members for the state of Nevada. It was very
09:58:05	6	intentional and well thought out, and I'm really
09:58:09	7	grateful to be part of a Board that took everything
09:58:12	8	into all the concerns. And you know, it's a process.
09:58:19	9	You know, it's a definite process. And so like you
09:58:22	10	said, it's time. We're going to go bankrupt. I don't
09:58:27	11	want to be part of my credentialing, I spent all of
09:58:32	12	this time and effort to build my Board for the Board
09:58:33	13	to go bankrupt. And we've come so far in the last few
09:58:39	14	years with renewals and really coming into the 21st
09:58:44	15	century. We weren't even in the 21st century. It was
09:58:47	16	strange for me being a new member of the Board, being on
09:58:51	17	this side of it. We weren't. We were really it was
09:58:55	18	old school, like most boards in Nevada and a lot of
09:58:57	19	boards across the nation.
09:58:58	20	This isn't we're not different. The
09:59:01	21	boards all over because we go to the ASWB, we're
09:59:05	22	speaking the same thing across, all the way to Canada.
09:59:09	23	We're on top of it. Again, love your guys' comments.
09:59:17	24	MS. HARRIS: Are there any comments?
09:59:20	25	MS. WILSON: Vena Wilson for the record.

09:59:25	1	Page 28 I'm so sorry.
09:59:27	2	MS. FOREMAN: Rhiannon Foreman. I am still
09:59:30	3	adamant that it's time. We have to do that. I think
09:59:33	4	it's hard on a single mom of four, and no, I don't want
09:59:38	5	to pay more fees, but when I actually think about how
09:59:42	6	important it is to continue on, it's long overdue.
09:59:46	7	MS. WILSON: Vena Wilson for the record.
09:59:49	8	I'm curious to know, because I've not been on the
09:59:52	9	website since I had to update my address, to your point,
09:59:57	10	Karen, there is some misinformation about the projected
10:00:01	11	fees and the ceiling because I know when I read the
10:00:07	12	letter, I was in shock. I thought "Oh, my goodness. I
10:00:10	13	have to pay that to renew my license?" And I'm also
10:00:14	14	mindful that we have a fairly good turnout. This is my
10:00:17	15	first one; I have nothing to compare to.
10:00:19	16	Because there's a history of misinformation
10:00:21	17	about what the intention is with the ceiling, is it
10:00:23	18	something on the website or is it a possibility to
10:00:26	19	create a video so social workers can click on and in two
10:00:30	20	minutes or three minutes or less learn exactly what this
10:00:34	21	is so the phones aren't blowing up and rumors aren't
10:00:39	22	being spread? Because not everyone can take off work to
10:00:45	23	be here. I'm just putting that out there as a
10:00:48	24	possibility.
10:00:49	25	MS. MAPLETHORPE: Karen, video. I can see

		Page 29
10:00:53	1	her on YouTube.
10:00:58	2	MS. HARRIS: Are there any other comments?
10:01:03	3	MS. CARRERA: Elsie Carrera for the record.
10:01:06	4	So I see that there are fees for, like, the initial
10:01:11	5	license. But what if you want to become a clinical
10:01:16	6	intern? Are there additional fees? Because I'm not
10:01:21	7	sure how the process works.
10:01:24	8	MS. MAPLETHORPE: Quarterly reports. We pay
10:01:27	9	no fees ever when you do a quarterly report. So with
10:01:30	10	your other licensing report, the intern has to pay every
10:01:35	11	time you do a quarterly report. We don't need to do
10:01:37	12	that; we're not going to do that. So that's for your
10:01:41	13	application when you want to become a CSW, clinical
10:01:47	14	social worker intern, that initial part, yes. We're not
10:01:50	15	changing any fees. It stays the same. So that's not
10:01:53	16	being increased at all.
10:01:56	17	MS. HARRIS: Did that answer your question?
10:01:59	18	MS. CARRERA: Yes. I believe so.
10:02:02	19	MS. HARRIS: Okay. Are there any other
10:02:06	20	comments?
10:02:09	21	MS. MARTINES: Samantha Martines for the
10:02:12	22	record. You may have already talked about this, but how
10:02:16	23	will the procedure go for getting to the ceiling of the
10:02:20	24	fees? Will that be something that will come back to the
10:02:23	25	Board yearly or

10:02:26	1	Page 30 MS. HARRIS: This is the process for that.
10:02:28	2	Right? Or this is the just the NRS.
10:02:32	3	MS. OPPENLANDER: Oppenlander for the
10:02:34	4	record. This process that we're going through right now
10:02:37	5	that takes six to nine months after you go through the
10:02:40	6	legislative process, you're about here. So the
10:02:45	7	legislators sign these numbers into law for us to work
10:02:49	8	with. Then the Board on July 31st came up with a
10:02:54	9	recommendation for NAC changes, including fee increases.
10:03:00	10	That was up here. The Board came up with a
10:03:03	11	recommendation.
10:03:04	12	So if we were going to do another fee
10:03:07	13	increase another time, we'd have to go right through the
10:03:10	14	administrative rulemaking thing, which is a
10:03:15	15	six-to-nine-month process. This Board isn't going to
10:03:18	16	iteratively change fees and go through the
10:03:21	17	six-to-nine-month process. We're pretty confident that
10:03:22	18	this fee increase should last for years to come. I
10:03:27	19	don't know how many years because I can't crystal ball
10:03:29	20	this at the moment. The world we're in right now is a
10:03:33	21	little goofy. I could just as well imagine with
10:03:37	22	economies of scale in technology that the Board could
10:03:41	23	maybe come back and actually do a fee decrease. So I'm
10:03:45	24	not expecting fee increases or that we'll ever
10:03:49	25	necessarily hit these caps. I don't know that.

10:03:52	1	Page 31 But we just didn't want to have to go back
10:03:55	2	through legislation again, because it's too expensive to
10:03:59	3	deal with them. They don't charge you to talk to them.
10:04:02	4	I don't know that the legislators are like that. The
10:04:05	5	actual time that you have to take to do it and stop
10:04:08	6	everything you're doing and devote your day to talking
10:04:11	7	to a legislator, etcetera, is hard and time-taking and
10:04:14	8	we just don't have enough people to do that.
10:04:17	9	So I don't see this process happening over
10:04:19	10	and over and over just randomly. It would be another
10:04:23	11	process like we're going through right now where the
10:04:27	12	Board could foresee they needed to do it for a specific
10:04:31	13	reason. They didn't have enough money. There was a new
10:04:37	14	unfunded mandate that I don't know about yet coming down
10:04:38	15	the pike that they had to fulfill on behalf of the
10:04:40	16	federal or the state government that I can't even
10:04:40	17	foresee yet and that we would have to have more money to
10:04:44	18	do that. I don't even know what those things are.
10:04:48	19	MS. HARRIS: Did that answer your question?
10:04:49	20	MS. MARTINES: It did. Thank you very much.
10:04:52	21	MS. HARRIS: Any other comments? Questions?
10:05:03	22	Monique Harris for the record. I just
10:05:05	23	wanted to before we go to the next agenda item, I
10:05:09	24	wanted to make sure to kind of nail in the coffin this
10:05:16	25	process or the fee increases is something that in order

10:05:20	1	Page 32 for us to maintain the Board, it has to happen. So we
10:05:25	2	encourage your participation throughout the process. We
10:05:29	3	encourage you as other people ask questions or as you
10:05:33		
	4	hear things going out that aren't 100 percent accurate
10:05:38	5	or that you can chime into that, you do that or refer
10:05:41	6	them to one of the Board members or to I don't want
10:05:46	7	to say to the Board. Refer them to the Board so they
10:05:49	8	can get those questions answered and clarified. I'm
10:05:53	9	happy that you all are part of the process. Sounds like
10:05:57	10	you are in agreement in understanding that this is
10:05:59	11	something that has to happen in order for us to maintain
10:06:02	12	a Board.
10:06:03	13	So with that being said, if there aren't any
10:06:06	14	other comments on this particular agenda item, I'm going
10:06:10	15	to move forward to the next one, which is disallowing
10:06:13	16	payments by cash. Did anybody have questions in regard
10:06:17	17	to that?
10:06:19	18	Then moving to Postgraduate Internships,
10:06:28	19	this again, like Karen was explaining earlier, some
10:06:32	20	of this is just tweaking of the language, but we have to
10:06:36	21	highlight all of the changes. So with that being said,
10:06:40	22	removing subsequently equivalent language on hours being
10:06:51	23	counted from an internship to another state, we're
10:06:55	24	trying to help with mobilization of licensing. Did I
10:06:59	25	say that right? Okay. And so we're changing that and

10:07:01	1	Page 33 increasing the number of interns as supervisors. I know
10:07:04	2	there's been questions "Can we get more? Can we get
10:07:09	3	more?" So we are proposed to increase it from three to
10:07:12	4	four.
10:07:13	5	Reducing frequency of postgraduate
10:07:15	6	internship progress reports from quarterly to every six
10:07:19	7	months, did anyone want to chime in on that or is that
10:07:23	8	okay? Self-explanatory?
10:07:25	9	Continuing Education, specifying that a
10:07:29	10	retired licensee must still complete suicide prevention
10:07:33	11	CEUs for renewal of a license, does everyone understand
10:07:37	12	that and how that's State and not Board?
10:07:42	13	Okay. No comments?
10:07:45	14	Standards of Practice, so adding information
10:07:48	15	regarding what is considered unprofessional conduct,
10:07:52	16	there was some changes and discussion around that. Did
10:07:56	17	anyone want to chime in or have questions in regard to
10:07:59	18	it?
10:08:01	19	MR. HATCH: I didn't have any questions.
10:08:02	20	This goes back to the Luke Hatch for the record.
10:08:08	21	Yeah, anything that would make it easier to help people
10:08:13	22	get licensed in a quicker fashion sometimes I think
10:08:17	23	would be nice, but and I understand everything needs
10:08:21	24	to be in place. Like possibly and just a suggestion
10:08:25	25	because it was in a state that I came from that you

10:08:28	1	Page 34 could take the licensing exam at the beginning of your
10:08:32	2	hours instead of wait and take them halfway through. I
10:08:36	3	know there's reasons for everything, but it makes it a
10:08:40	4	little easier to take the licensing exam at the
10:08:42	5	beginning, and if someone is struggling to pass that
10:08:46	6	exam, they've got their whole time to take it. Just a
10:08:50	7	thought.
10:08:51	8	MS. HARRIS: Are you talking about the post
10:08:52	9	exam for your internship?
10:08:55	10	MR. HATCH: The full licensing exam for
10:08:58	11	clinical social workers.
10:09:01	12	MS. MAPLETHORPE: That's not even on the
10:09:03	13	table. But that's great information. Exactly.
10:09:06	14	Absolutely. So you have to have so many hours up front
10:09:12	15	before you can even take that exam and you have to kind
10:09:14	16	of gauge it. Like if you have anxiety and you're not
10:09:18	17	you can really kind of screw yourself because you have
10:09:23	18	to stop practicing as a social worker if you do not
10:09:28	19	pass if you don't get that done. You could really
10:09:32	20	hurt yourself. You have to have good supervision so
10:09:37	21	that doesn't happen because you're part of an agency and
10:09:40	22	everybody is working together. It can become
10:09:44	23	problematic.
10:09:46	24	MS. HARRIS: Harris, for the record. We try
10:09:48	25	to help with that process by the timeline for allowing

10:09:50	1	Page 35 to take the test; whereas, before it was only twice and
10:09:54	2	then you had to wait, whereas now you can do it every
10:09:58	3	90 days.
10:10:00	4	MR. HATCH: Which is great. I think that's
10:10:02	5	a good change for sure. I think sometimes like even
10:10:07	6	being able to take it earlier in the process instead of
10:10:12	7	waiting 1,500 hours could be helpful. Just a
10:10:16	8	suggestion.
10:10:17	9	MS. HARRIS: Thank you.
10:10:17	10	Any other comments? Questions? Concerns?
10:10:22	11	No.
10:10:23	12	I'm going to move to public comments. Is
10:10:30	13	there any public comments?
10:10:31	14	MS. MAPLETHORPE: Maplethorpe for the
10:10:33	15	record. When we do the quarterly reports, there will be
10:10:36	16	a function in to alert. We haven't figured that out or
10:10:41	17	vetted that out because that is something that we're
10:10:44	18	going to have the intern won't need to police it.
10:10:50	19	The supervisor that doesn't need to be the
10:10:52	20	supervisor's sole responsibility, so we'll figure that
10:10:55	21	out. We do it on your birthday when we do the renewals.
10:10:59	22	With the quarterly report everybody starts differently.
10:11:02	23	There's other boards that do it certain time periods,
10:11:06	24	the end of June 30th and again in December, so they have
10:11:10	25	specific dates. But we have to figure that out.

10:11:13	1	Page 36 So that will be something that will have a
10:11:16	2	prompt or an Email can be sent within the system, and
10:11:21	3	we're trying to figure that out. That definitely was
10:11:24	4	something we thought about and how are we going to
10:11:27	5	alert. That's money, too, sending out postcards through
10:11:31	6	the mail. That's a heavy expense too. Different things
10:11:36	7	that we can do more 21st century electronically.
10:11:40	8	MR. HATCH: It was really nice to have the
10:11:43	9	online renewal. It was great.
10:11:51	10	MS. HARRIS: Karen, did you want to add
10:11:55	11	anything before we adjourn?
10:11:56	12	MS. OPPENLANDER: Karen Oppenlander for the
10:11:56	13	record. This is my first 17 months on this job and I
10:12:02	14	didn't know what I was walking into, and what I walked
10:12:06	15	into was a Board who was ready to modernize and
10:12:11	16	streamline processes. With my background, it's a really
10:12:16	17	good fit because I was able to do that in another
10:12:21	18	sector, and so I have experience doing that. So it's
10:12:26	19	been really nice to see the changes, and as expressed
10:12:30	20	here, this Board was United States Post Office-based.
10:12:38	21	The staff did not have Email two years ago. So I'm
10:12:45	22	quite serious about the lack of modernization, so I
10:12:49	23	appreciate public comment that you're happy with the
10:12:52	24	online renewal process, as are we. So it's an
10:12:57	25	investment. It's a change. And it's a positive change

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10:13:00	1	Page 37 from what I can tell, and I appreciate everybody that
10:13:06	2	has been part of this movement to streamline and
10:13:08	3	modernize the Board and be part of talking about it
10:13:12	4	openly.
10:13:13	5	So what's happening right now just in my
10:13:16	6	short 17 months that I get to be secret witness to is
10:13:20	7	participation, and I can't tell you how much it's
10:13:24	8	appreciated to go into meetings and have people show up,
10:13:29	9	and our court reporters talk about where they go into
10:13:36	10	meetings and there's one person here. It's nice to have
10:13:41	11	people care about the progression and want it to be
10:13:44	12	improved and better and that they understand what
10:13:46	13	they're into, and what the responsibilities of being a
10:13:49	14	licensee are. We all understand what it's like to have
10:13:52	15	a driver's license. You can't go out willy-nilly and do
10:13:57	16	whatever you want on the road. That's the same in being
10:13:59	17	a licensee, and in Nevada a third of us are licensees.
10:14:03	18	There's 300 boards or 200 boards of commissions.
10:14:08	19	Whatever it is. There's just a boatload of licensees
10:14:11	20	out there. We're a group of them. So we want to
10:14:14	21	understand 641B and make it work for us.
10:14:17	22	Anybody who wants to be part of the process,
10:14:20	23	we want you to be part of the process. So thanks for
10:14:22	24	coming today. It's really nice to see you face to face.
10:14:24	25	Don't hesitate to call us, Email us, whatever else, or

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1	the other way around. If there's something we need to
2	know about, keep us in touch. Thank you.
3	MS. JONES: Vaniqua Jones for the record.
4	One public comment that I feel should be voiced is the
5	process for individuals who are trying to become
6	licensed and require accommodations during the process.
7	In that process, there is a delay in getting
8	a test date that is not taken into consideration on the
9	timeline. And I also feel that the process of even
10	getting the applications approved for the accommodation,
11	which I think is a ten-day process also, I feel is not
12	considered in the time frame of, you know, from you
13	have until this day or your license or your what is
14	it? I can't even remember, but your from the day
15	that you get approved to be able to take the exam to
16	whatever the date is that it expires, that additional
17	time was ten days. You have ten days to get your
18	application approved for the accommodation, and then
19	when you call in for the actual test date, because of
20	whatever type of accommodations you require, there's
21	also a large gap in between time, and I think that it
22	takes away from your ability to be successful, I would
23	say, for people who have anxiety like myself, and I was
24	fortunate enough to be able to, thank God, successfully
25	pass my first try. However, for those people who aren't
	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24

10:16:25	1	Page 39 able to, it I could only imagine calling in and
10:16:30	2	saying I would like to schedule another test date and
10:16:33	3	having to wait weeks and weeks and weeks for a new test
10:16:37	4	date because of the type of accommodation I require. I
10:16:41	5	think that's also something to maybe consider in the
10:16:44	6	future.
10:16:48	7	MS. HARRIS: That's MSW.
10:16:56	8	Thank you for that. Appreciate it. Anyone
10:16:59	9	else?
10:17:02	10	Well, before I adjourn, I want to invite
10:17:05	11	everyone to participate in the meetings. You can find
10:17:08	12	that information online and know that you're always
10:17:11	13	welcome, and I want to thank everyone for coming.
10:17:15	14	Monique Harris. Meeting adjourned at 10:17.
	15	(The proceedings concluded at 10:17 a.m.)
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1	Page 40 CERTIFICATE OF REPORTER
2	STATE OF NEVADA)
3	SS: COUNTY OF CLARK)
4	I, KELE R. SMITH, Certified Shorthand Reporter,
5	do hereby certify that I took down in shorthand
6	(Stenotype) all of the proceedings had in the
7	before-entitled matter at the time and place indicated;
8	and that thereafter said shorthand notes were
9	transcribed into typewriting at and under my direction
10	and supervision and the foregoing transcript constitutes
11	a full, true, and accurate record of the proceedings
12	had.
13	IN WITNESS WHEREOF, I have hereunto affixed
14	my hand this 19th day of September, 2019.
15	
16	
17	MULKASUUL
18	KELE R. SMITH, NV CCR #672, CA CSR #13405
19	
20	
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